

### **What if I transfer my tag to another vehicle?**

If bill is incorrect, contact NC DMV to have bill corrected.

---

*The new Tag & Tax System makes it easier to manage your vehicle registration and taxes. One payment—made either in person or online or by mail, completes the annual tag and tax payments for your vehicle.*

Visit [www.ncdot.gov/dmv](http://www.ncdot.gov/dmv) and click on *Tag and Tax Together* for more information. Call 919-814-1779 for questions about registering your vehicle.

### **How do I appeal?**

*The valuation of your vehicle may be appealed in the same manner as the valuation of your other property. The burden of proof will remain with you, the taxpayer. By statute, a valuation appeal must be brought within **thirty (30) days** from the date the notice is prepared. When filing an appeal, you must pay the taxes first. If the value is changed, the taxes will be adjusted as necessary.*

### **POINTS TO REMEMBER**

To insure the registration and assessment process functions smoothly, we suggest you follow these instructions:

- 1) Register your vehicle on time.
- 2) Make sure the county you reside in appears correctly on your registration.
- 3) Notify DMV of any address changes.
- 4) Report all incorrect billings immediately.
- 5) Notify the Tax Department immediately when a vehicle is sold and tag is surrendered.
- 6) Pay your vehicle tax bill on time.

---

Jones County Tax Department  
is located at:

418 Hwy 58 North  
Trenton, NC 28585

## Local Property Taxes on your Motor Vehicle

### Questions & Answers



Jones County Tax Department  
P.O. Box 87  
Trenton, NC 28585

252-448-2546

Email: [taxoffice@jonescountync.gov](mailto:taxoffice@jonescountync.gov)

Visit us at: [www.jonescountync.gov](http://www.jonescountync.gov)

Providing efficient, effective, responsive government that meets the public's needs and improves our community.

### **How am I billed for taxes on my vehicle?**

About two months before you renew your license plate, you will receive a bill which is due and payable on or before the 15th day of the following month for which the license plate expires. NC DMV is required by law to bill the county, municipal, fire, or any other special district taxes for which the vehicle is located in.

### **What if my address has changed?**

Whatever your address was at the time of purchasing your tag will determine the jurisdictional taxes you pay; county, city, fire, etc. When you receive your Tax and Tag Statement from the North Carolina DMV, please make sure your county and address listed are correct. When you have a change of address please notify DMV as soon as possible.

### **How did you determine my vehicle value?**

By North Carolina law your vehicle value is determined as of January 1 of the year taxes are due. A number of months of depreciation may have occurred on the vehicle by the time you receive the bill, but we still must use the January 1 value.

We are required by state law to appraise the vehicle at its true value in money.

**All 100 North Carolina counties use the same vendor to value their vehicles.**

### **What if I don't agree with my vehicle value?**

Please provide proof showing the retail market value (RMV) of your vehicle as of January 1st. Such proof might include: bill of sale, high mileage, physical damage, etc. We will make any adjustments of value that are warranted.

Appeal of value must be made within 30 days of the due date on the bill.

### **What tax rates are used on my bill?**

We are required to use the tax rates of the various taxing units in effect on the first day of the month in which the current vehicle registration expired or the new registration was applied for.

### **If my bill is not correct?**

If you are billed for the wrong city, fire, or even county jurisdiction please contact our department within **30 (thirty) days** of the notice date on your bill.

### **What if I surrender my tag and sell my vehicle?**

If you sell your vehicle and surrender the tag to DMV you might be eligible for the vehicle bill to be adjusted based on the number of months left on the tag at the time of surrender. For example, if you ran the tag for 3 months, sold the vehicle, and surrendered the tag, we adjust the bill so you would pay only 3/12's of the tax bill because there were 9 months left on the tag.

### **What if I have moved out of State?**

We are glad to adjust the vehicle tax bill if you have moved out of state. The owner must provide documentation showing the tag has been surrendered to the NC DMV and that the vehicle is now registered in another state. The documentation must be provided within one year of the tag surrender to NC DMV.

### **What if my vehicle does not have a current tag?**

If your vehicle does not have a current license plate tag as of January 1st, you will need to list the vehicle on a personal property listing form provided by our department.

### **What time period am I paying taxes for on my vehicle?**

You are paying taxes based on the twelve month period from which the tag was issued until the tag expires.

### **What if I don't pay on time?**

Unpaid balances accrue interest at the rate of 5% the first month and 3/4 of 1% each month thereafter until the bill is paid in full.

DMV will not allow you to renew your registration.